



ADDRESS 7115 Forthun Road Baxter, MN 56425  
PHONE 218.818.6400 FAX 218.818.6401

March 31, 2014

VIA ELECTRONIC COMMENT FILLING SYSTEM (ECFS)

Ms. Marlene H. Dortch  
Office of the Secretary  
Federal Communications Commission  
445 12<sup>th</sup> Street SW  
Suite TW-A325  
Washington, DC 20554

RE: EB DOCKET NO 06-36 – CPNI CERTIFICATION AND ACCOMPANYING STATEMENT

Dear Ms. Dortch:

In accordance with the Federal Communication Commission's Enforcement Advisory No. 2013-02, DA 13-61, EB Docket No. 06-36, and pursuant to 47 C.F.R. § 64.2009(e), Nextera Communications, LLC hereby files its Certification of Customer Proprietary Network information (CPNI) and its supporting statement for the year 2013.

Sincerely,

A handwritten signature in blue ink, appearing to be "G. Arvig", written over a faint circular stamp.

Greg Arvig  
Chief Executive Officer  
[garvig@nextera.net](mailto:garvig@nextera.net)

Attachments

**Annual 47 C.F.R. § 64.2009(e) CPNI Certification**  
**EB Docket 06-36**

Annual 64.2009(e) CPNI Certification for 2014 covering the prior calendar year 2013

1. Date filed: March 31, 2014
2. Name of company(s) covered by this certification: Nextera Communications, LLC dba Nextera Communications
3. Form 499 Filer ID: 825184
4. Name of signatory: Greg Arvig
5. Title of signatory: Chief Executive Officer
6. Certification:

I, Greg Arvig, certify that I am an officer of the company named above, and acting as an agent of the company, that I have personal knowledge that the company has established operating procedures that are adequate to ensure compliance with the Commission's CPNI rules. See 47 C.F.R. § 64.2001 *et seq.*

Attached to this certification is an accompanying statement explaining how the company's procedures ensure that the company is in compliance with the requirements (including those mandating the adoption of CPNI procedures, training, recordkeeping, and supervisory review) set forth in section 64.2001 *et seq.* of the Commission's rules.

The company has not taken any actions (*i.e.*, proceedings instituted or petitions filed by a company at either state commissions, the court system, or at the Commission against data brokers) against data brokers in the past year.

The company has not received any customer complaints in the past year concerning the unauthorized release of CPNI.

The company represents and warrants that the above certification is consistent with 47 C.F.R. § 1.17 which requires truthful and accurate statements to the Commission. The company also acknowledges that false statements and misrepresentations to the Commission are punishable under Title 18 of the U.S. Code and may subject it to enforcement action.

Signed \_\_\_\_\_



**Attachments:** Accompanying Statement explaining CPNI procedures

**NEXTERA COMMUNICATIONS, LLC.**  
**2013 ANNUAL STATEMENT OF COMPLIANCE**

The operating procedures of Nextera Communications, LLC, ensure compliance with the FCC's CPNI Rules. Such procedures are as follows:

***Use of CPNI in Marketing***

Our company does not use CPNI in any of its marketing efforts, and does not permit the use of, or access to, customer CPNI by our affiliates or any third parties. We use, disclose or permit access to CPNI only for the purposes permitted under 47 U.S.C. Sections 222(c)(1) and (d).

***CPNI Safeguards***

Our company has designated a compliance officer to maintain and secure the company's CPNI records and to supervise training of all company employees.

Our company trains its personnel as to when they are, and not are, authorized to use or disclose CPNI, and we have an express disciplinary process in place if the rules are violated.

Our company authenticates the identity of a customer prior to disclosing CPNI based on a customer-initiated telephone contact, online account access, or in-store visit.

Our company disclosed call detail information (CDI) in a customer-initiated call only: after the customer provides a pre-established password; or, at the customer's request, by sending the CDI to the customer's address of record; or by calling back the customer at his or her telephone number of record.

Our company disclosed CPNI to a customer in person at our retail location(s) only when the customer presents a valid photo ID and the ID matches the name on the account.

Our company establishes passwords with customers in order to authenticate customers. Neither passwords nor the backup method for authentication rely on customers' readily available biographical information.

***CPNI Recordkeeping and Reporting***

Our company is prepared to provide the FCC with written notice, within five business days of any instance where the "opt out" mechanisms do not work properly.

Our company is prepared to notify the U.S. Secret Service and FBI within seven business days after the occurrence of an intentional, unauthorized (or exceeding authorization), access to, use of, or disclosure of CPNI. We may also notify the customer of such breach, after consulting with the investigatory agency(ies), if we believe there is an extraordinarily urgent need to notify a customer (or class of customers) in order to avoid immediate or irreparable harm. We will notify the customer of the breach after 7 business days following notification to the FBI and Secret Service, if such agencies have not requested that we postpone disclosure to the customer.

Our company will maintain records of any discovered breaches, notices to the Secret Service and FBI, and their responses, for at least two years.